July 21, 2011 24/7 Advisory Board meeting

Overview of membership:
Some new members are joining, including new academic libraries and libraries in the UK. But funding for some of the statewide consortia (Illinois and Wisconsin) is gone, so these statewide services will be defunct (December 2011?).

Text a Librarian:
Santa Monica Public Library has added Text a Librarian. Slow start but they are seeing it pick up. Sounds like CUNY is also adding Text a Librarian.

Qwidget Roll-up
CUNY is being added.

8/21 installation
Long-term goal is for QP to be more integrated into the OCLC platform, and ultimately be the reference module software in the OCLC WMS (Web-scale Management Service).
1st stage of this integration is to map parts of the Worldcat Registry to the Policy page fields. Discussed how this would work (how we could bring – or not bring – information from the Registry into the Policy Page fields. Fields that Susan asked about:
Open URL resolver – most agreed that this would be useful.
Virtual Reference field – Susan asked about this, but no one commented.
It was asked whether an e-books filed in the Policy Page would be desirable. This would allow for information about trouble-shooting and other info the home library thought would be helpful. Susan will suggest adding this field.

Registry includes Google Maps, showing location of library, which everyone thought was cool.

How the link between Registry and Policy page might work:
In the Policy page there would be a link to the Registry. For each field, library can choose to link to the Registry info (so if Registry changes, we do not have to update the Policy page) or copy directly, or not use the information.

To see the public version of the Worldcat Registry, go to
http://www.worldcat.org/registry/Institutions

There is also a Service Config version, that requires a password. This has more information. (Each UC might want to figure out who has access to this page, so that we can work with them, if we think information should be changed on our local policy pages.)

Discussed how quality review is done.

Board member from CUNY remembers that Susan used to send out the top ten most frequently seen "bad behaviors" (by librarians, not patrons) and he would use this as a way of reminding people of good behavior, without having to "point the finger" at someone. People agreed this was a good idea. Hopefully QP (Susan or Wren) will create a new list this year.

If the administrator for a BME wants to see all of the quality control messages sent to the BME librarians, s/he can do so. {Do UCs want to see all of the quality control messages sent to UC librarians? May provide sense of where we need training. We could email qpquality@gmail.com and ask if we could have last year's quality control messages sent to UC librarians and see what happens.)

Other training that happens:
Choosing some transcripts, making them anonymous, and then discussing how to improve the session. (UCs could do this on a UC-wide conference call?)

Webinar (with audio?) available at
https://oclc.webex.com/oclc/lsr.php?AT=pb&SP=MC&rID=49423387&rKey=210bd266af03619d

--Cynthia Johnson
UC Irvine